



# Make and Take Calls **DIRECTLY IN MICROSOFT TEAMS**

Bring enterprise-grade calling into the app your employees already use.

## **CHALLENGES BUSINESSES FACE**

Microsoft Teams is where your people already chat, meet, and share – just **without the benefits and features.**

Without a Teams Integration, calling requires separate apps or devices, creating inefficiencies and slowing down workflows.

## **THE SOLUTION**

**Add professional calling features directly into Microsoft Teams.**

- No more app switching – calls, meetings, and messages in one platform.
- Seamless integration with a feature-rich phone system.
- Reliable calling experience inside Microsoft Teams.

## **BENEFITS**



### **Boost Productivity**

Streamline communications in one familiar tool.



### **Professional Voice Features**

Extensions, voicemail, call routing, and more.



### **Scalable**

Add or remove users quickly as your needs change.



### **Keep What Works**

Connect Teams to your current PBX – no rip and replace needed.

**With our MS Teams Integration, you keep everything in one place.**

One app. One experience. | More time spent getting work done.

Talk to Your Representative Today About

**BRINGING CALLING INTO YOUR MICROSOFT TEAMS**



# MS Teams + PBX = One Seamless Experience

*Your business calls, meetings, and messaging, together in one place.*

## FEATURES & PROOF YOU CAN COUNT ON

Having a solution you can count on can be the difference between productivity and lost revenue.

### KEY FEATURES



Enterprise calling inside Teams (extensions, voicemail, call forwarding)



Secure, reliable connectivity built on Microsoft 365



Direct dialing from Teams with your business phone numbers



Works across devices: desktop, mobile, Teams app

### WHY CHOOSE OUR TEAMS INTEGRATION

- Reliable calling in Teams or our Web Phone App
- Backed by your Microsoft 365 license
- Supported by expert service from your trusted partner

### WHAT YOU NEED FOR SUCCESS

- Active Microsoft 365 subscription with eligible license
- Microsoft Teams already in use
- A business phone system supported through our integration

### QUICK FAQ'S

#### Do I Need a New Phone System?

Teams can connect to your PBX, but our hosted PBX delivers the best experience.

#### Will My Users Need New Training?

Minimal. They keep working in Teams just like before.

#### What If MS Teams Goes Down?

No problem, switch to our web calling platform and never miss a call.

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