

TERMS AND CONDITIONS OF SERVICE

TitanNGN

White Label Communications, LLC, doing business as TitanNGN

Effective Date: June 30, 2026

PREAMBLE AND PARTIES

These Terms and Conditions of Service (“Terms”) govern the provision and use of enterprise communication platform services provided by White Label Communications, LLC, a Florida limited liability company, doing business as TitanNGN (“TitanNGN,” “Vendor,” “we,” or “us”), to business customers (“Customer” or “you”) who execute a Service Order Agreement (“SOA”) with TitanNGN.

TitanNGN is a registered trade name of White Label Communications, LLC. All contractual obligations, including billing and payment obligations arising under these Terms and any SOA, are obligations owed to and enforceable by White Label Communications, LLC. All payments must be remitted to White Label Communications, LLC in accordance with the billing instructions provided on Customer invoices.

These Terms, together with any applicable SOA, constitute the entire agreement between the parties with respect to the Services (as defined herein) (collectively, the “Agreement”). In the event of a conflict between these Terms and an SOA, the SOA shall control with respect to the specific subject matter addressed therein.

By executing an SOA, the Customer agrees to be bound by these Terms. The individual signing the SOA on behalf of Customer represents and warrants that he or she is duly authorized to bind Customer to this Agreement.

TitanNGN provides its Services exclusively to business entities. These Terms are not intended to, and do not, create any consumer rights or protections beyond those applicable to commercial transactions under Florida law.

1. Services

TitanNGN provides tiered communication platform services to business customers, including but not limited to hosted VoIP telephony, SMS/MMS messaging, local number portability, and related ancillary services (collectively, the “Services”). The specific Services selected by Customer, the applicable pricing, service tiers, and contract duration are set forth in the SOA executed between the parties.

In providing the Services, TitanNGN will comply with all applicable rules and regulations promulgated by relevant federal and state regulatory agencies, including the Federal Communications Commission (“FCC”). In the event of a conflict between these Terms and applicable law or regulation, such law or regulation shall control. If any portion of these Terms is found to violate applicable law, such portion shall be deemed severed and the remainder of these Terms shall remain in full force and effect.

Any additional services requested by Customer beyond those specified in the applicable SOA shall be performed under and subject to these Terms. Support services rendered post-installation that are determined to be attributable to a Customer-caused issue may be subject to additional

charges, invoiced in one-hour increments, at the then-current hourly rate published by TitanNGN. Such support services shall be performed only upon Customer's prior written approval.

Customer agrees to cooperate with TitanNGN's representatives by providing access to Customer's premises as necessary for the installation of equipment required to provide the Services. Customer acknowledges that TitanNGN is subject to regulatory charges and fees imposed by state, federal, or other applicable agencies, and that charges payable by Customer may be affected by such regulatory obligations. TitanNGN reserves the right to adjust Customer pricing with thirty (30) days' prior written notice.

2. Service Term; Renewal; Cancellation

(a) Term. These Terms are incorporated into and enforceable upon complete execution of an SOA by both parties. Each SOA shall specify the Services to be provided and the contract duration for those Services. The term of each SOA shall commence on the date of the earliest Service Activation Date for any of the Services listed in that SOA and shall remain in effect for the period stated therein (the "Term"), measured from the date of the latest Service Activation Date for any Services listed in that SOA.

(b) Automatic Renewal. Upon expiration of the initial Term, each SOA shall automatically renew for successive periods equal to the duration of the initial Term, unless Customer provides TitanNGN with written notice of non-renewal at least sixty (60) days prior to the expiration of the then-current Term. Such notice must be delivered via certified mail, return receipt requested to the mailing address set forth in Section 23 (Notices) of these Terms, or by electronic means expressly approved by TitanNGN in writing. To be effective, written notice of non-renewal must be acknowledged in writing by a designated TitanNGN representative.

(c) Cancellation During Term. Customer may cancel Services during the Term upon written notice to TitanNGN, delivered via certified mail, return receipt requested to the mailing address set forth in Section 23 (Notices) of these Terms, or by electronic means expressly approved by TitanNGN. In the event that Customer cancels any Services during a Term, Customer understands and acknowledges that it will be responsible for paying the early termination charges set forth in the applicable SOA. In addition, TitanNGN reserves the right to increase the rate on any continuing Services for the remainder of the applicable Term if certain contracted Services are terminated while others continue. If TitanNGN terminates Services during a Term for Customer's material breach, unless expressly provided otherwise in the applicable SOA, Customer shall pay to TitanNGN: (i) all applicable charges through the date of Service termination; (ii) all non-recurring charges applicable to the terminated Services through the end of the Term; (iii) all recurring charges applicable to the terminated Services through the end of the Term; (iv) any average monthly usage charges projected through the end of the Term; and (v) to the extent not covered by other amounts payable, Customer's pro-rata share of any third-party license and other fees incurred by TitanNGN to provide the terminated Services.

(d) Pre-Service Activation Date Cancellation. If Customer cancels any Services prior to the applicable Service Activation Date, Customer shall pay all contracted monthly recurring charges ("MRCs") through the life of the Term, plus any incremental non-recurring charges ("NRCs") incurred by TitanNGN for service implementation. In the event of a Customer-caused delay in the Service Activation Date, TitanNGN reserves the right to apply charges for such delay, and Customer agrees to pay such charges, prior to activation.

(e) Month-to-Month Conversion. Customer may elect, with TitanNGN's written consent, to convert a fixed-Term SOA into a month-to-month arrangement for particular Services. TitanNGN reserves the right to increase the recurring and usage charges effective as of the date the month-to-month term begins, not to exceed twenty percent (20%) of the contracted rate in effect during the initial Term. Under a month-to-month term, Customer shall provide written notice of cancellation, and upon TitanNGN's acknowledgment thereof, TitanNGN will disconnect the Services and Customer will pay all applicable charges for up to thirty (30) days following the effective date of disconnect.

3. E911 Service Disclosure and Acknowledgment

This Section is provided pursuant to FCC Order. Customer's dedicated services support E911 emergency calling in a manner similar to traditional circuit-based local telephone service, with the following limitations. Customer acknowledges and agrees that E911 service may not be available under certain circumstances, including:

- Customer relocates VoIP-compatible equipment to a location other than Customer's registered premises (e.g., a soft phone or remote hosted PBX configuration);
- Customer's VoIP-compatible equipment fails or is powered off;
- Customer's broadband connection fails or is interrupted;
- Customer loses electrical power to its VoIP-compatible equipment;
- Customer's broadband or ISP service is suspended or terminated;
- Customer uses a telephone number with its VoIP service that is not native to the geographic area in which Customer is located; or
- Customer's registered physical location is in the process of being uploaded into the relevant E911 databases.

The FCC mandates that TitanNGN obtain an affirmative acknowledgment that its dedicated Customers have read and understand this E911 limitation notice. By executing an SOA, Customer confirms that it has read and understands the limitations associated with E911 availability for its VoIP services. By executing an SOA, Customer also acknowledges it is authorized to represent and make decisions regarding the telecommunication services provided to its account.

4. Electrical Power, Internet Access, and Non-Voice Systems

Customer acknowledges that the Services, including E911 emergency calling functionality, will not function without electrical power, and that any interruption of Customer's broadband Internet access or local area network (LAN) will disrupt Customer's phone and messaging service. Customer further acknowledges that the Services are not designed to interoperate with, and may interfere with, non-dialing systems including security monitoring systems, medical monitoring equipment, TTY/TDD equipment, and entertainment or satellite television systems.

Customer is solely responsible for providing and maintaining commercial electrical power necessary to operate the Services. Service interruptions caused by a failure of commercial power do not constitute a service outage for which TitanNGN bears responsibility or liability. Customer shall have no claim against TitanNGN for interruption or disruption of any non-voice system caused by or related to the Services.

5. Equipment

TitanNGN retains all right, title, and interest in and to any equipment provided by TitanNGN located at Customer's site ("TitanNGN Equipment"). Customer shall provide TitanNGN with reasonable access to TitanNGN Equipment as needed to ensure proper operation and for any required maintenance.

On the day of equipment delivery, a TitanNGN technician will dispatch to the service location to extend the loop or bring-your-own-broadband ("BYOB") connection and install the necessary hardware. The first hour of both travel and labor is included under the applicable SOA; additional time will be billed at TitanNGN's then-current hourly rate, invoiced in one-hour increments.

Upon termination or expiration of the Agreement, Customer shall promptly return all TitanNGN Equipment as directed by TitanNGN, or, at TitanNGN's election, shall provide TitanNGN access to remove the equipment and shall pay TitanNGN's reasonable charges for such removal. Failure to return equipment or arrange for its removal within thirty (30) days of service disconnect, or any use or damage to equipment beyond normal wear and tear, will result in a charge equal to the replacement value of the equipment plus any costs associated with its recovery. Any damage or destruction to TitanNGN Equipment determined by the equipment manufacturer or TitanNGN not to be the result of a pre-existing defect will result in a charge to Customer.

TitanNGN shall not be responsible for maintaining or servicing any Customer-owned equipment. Customer shall provide all LAN wiring and networking infrastructure required for the provision of Services. Any additional cost incurred to install wiring or other infrastructure to accommodate the Services will be borne by Customer.

6. Local Number Portability

Standard number porting hours are Monday through Thursday, 8:00 AM to 4:00 PM. Ports requested outside of this window may be accommodated but will be subject to an additional one-time charge and advance approval by TitanNGN management and Customer. If TitanNGN is provided with an incomplete list of telephone numbers or inaccurate service address information in connection with a porting request, Customer may be required to pay an additional processing fee.

7. Billing and Payment Obligations

Billing for Services commences on the Service Activation Date applicable to each specific Service type, as specified in the SOA. The Service Activation Date is the earliest of: (i) the date on which equipment is installed and tested at Customer's location and IP connectivity to the internet service provider has been established; or (ii) thirty (30) calendar days after the loop install is tested and accepted (the "Service Activation Date"). Costs related to Customer Premise Equipment (CPE) and installation fees are billed upon CPE activation per location.

Customer shall be billed monthly by White Label Communications, LLC, doing business as TitanNGN, or its duly appointed billing agent, for all Services rendered. Customer agrees to pay all billed charges and any applicable federal, state, and local taxes, regulatory surcharges, and other fees associated with the Services within twenty-five (25) days of the invoice date ("Standard Credit Terms"), or such other terms as TitanNGN may require. Payment shall be remitted in U.S. funds to White Label Communications, LLC at the address specified on the applicable invoice. All system implementation and training fees will be invoiced immediately following contract execution.

Invoices outstanding beyond Standard Credit Terms shall accrue interest at the rate of 1.5% per month (or the maximum rate permitted by applicable law, if less). If payment with accrued interest has not been received within thirty (30) days of the invoice date, TitanNGN reserves the right to suspend Services and require payment of a reactivation fee prior to restoration of Services. TitanNGN reserves the right to charge a returned check fee. Customer shall pay all collection costs, including reasonable attorneys' fees, incurred in connection with the recovery of amounts due.

Standard Credit Terms apply following completion of a routine credit review of Customer. Customers who do not have satisfactory credit may be required to place a deposit with TitanNGN or to prepay for Services. TitanNGN may change credit terms at its discretion. All billing disputes must be submitted in writing to TitanNGN within sixty (60) days of the invoice date on which the disputed charge first appeared; thereafter, the invoice and all charges stated therein shall be deemed accurate and accepted by Customer.

8. Quality of Service

No quality of service commitment is express or implied except as expressly set forth in a Service Level Agreement ("SLA"), if any, attached to or incorporated into the applicable SOA. If an SLA is attached to or incorporated into Customer's SOA, the Services shall be provided in accordance with the terms of that SLA. If no SLA is attached to or incorporated into Customer's SOA, no service level commitments shall apply, and the Services are provided on an "as available" basis subject to the other provisions of these Terms.

9. Unlimited Local and Long-Distance Package

Where Customer has selected an unlimited local and long-distance package under its SOA, Customer must select and retain TitanNGN as its local, regional toll, and long-distance provider to remain eligible for that package. The use of dialers or equipment for the purpose of auto-calling, call center operations, telemarketing, or other high-volume calling purposes is prohibited under such packages. In the event Customer's usage exceeds double the average usage of similarly situated customers in the same geographic area, TitanNGN reserves the right to move Customer to a different pricing plan. Unlimited packages apply only to domestic outbound usage and exclude offshore, international, Mexican, and Canadian traffic, as well as calling card and inbound usage.

10. Short Duration Calls

If ten percent (10%) or more of Customer's completed calls during any billing cycle are equal to or less than six (6) seconds in length ("Short Duration Calls"), TitanNGN reserves the right to charge, and Customer agrees to pay, an additional surcharge per Short Duration Call during such billing cycle, in addition to Customer's applicable usage rates. The per-Short Duration Call surcharge amount is specified in the applicable SOA or TitanNGN's then-current rate schedule.

11. Fraudulent and Unauthorized Usage

Customer is solely responsible for keeping all user identifications and passwords secure. Customer must monitor use of the Services for possible unlawful or fraudulent use, must protect all endpoints using industry-standard security measures, and agrees that it is responsible for all use on the account, whether by Customer or any third party.

Customer must notify TitanNGN immediately upon becoming aware of, or having reason to believe, that the Services are being used fraudulently or without authorization. Failure to provide timely notice may result in suspension or termination of the Services. In the event TitanNGN becomes aware of suspected fraudulent use, it will notify Customer and may, in its sole discretion, suspend activity as it deems appropriate.

TitanNGN will not be liable for any charges resulting from unauthorized use of Customer's account. Customer will be responsible for all charges incurred due to unauthorized use at the standard rates applicable to the calling areas affected.

12. Customer Proprietary Network Information (CPNI) and Call Detail Records

In the course of providing Services to Customer, TitanNGN will obtain certain usage-related information about the type, quantity, and amount of telecommunications services that Customer uses. Under federal law, some of this information may be referred to as Customer Proprietary Network Information ("CPNI"). TitanNGN also obtains and retains information regarding the number called, the number from which a call was placed, and the time, location, and duration of calls. This information is referred to as Call Detail Records. The term "CPNI" includes Call Detail Records.

TitanNGN agrees to protect the confidentiality of Customer's CPNI in accordance with FCC rules and applicable law. When Customer contacts TitanNGN's support team, TitanNGN will require Customer to provide its account number as part of the CPNI authentication process required under FCC rules.

Under federal law, TitanNGN may use Customer's CPNI to provide the Services; to bill and collect for the Services; to protect TitanNGN's rights and property; and as otherwise permitted or required by applicable law. TitanNGN may also use CPNI to offer Customer improved pricing or packages of the types of Services Customer receives from TitanNGN, and to market other services to Customer, subject to any required Customer approval under FCC rules.

TitanNGN will not disclose CPNI to independent contractors or joint venture partners without first obtaining Customer's approval in accordance with FCC rules. If Customer engaged TitanNGN through an independent sales agent, Customer hereby consents to TitanNGN sharing CPNI with such sales agent for the purpose of marketing additional products and services offered by TitanNGN or its affiliates. Customer may withdraw this consent at any time by contacting TitanNGN directly.

13. Confidentiality

From time to time during the term of an SOA, either party (a "Discloser") may disclose or make available to the other Party (as the "Recipient") or its affiliates, or to any of such Recipient's or its affiliates' employees, directors, officers, partners, members, managers, agents, independent contractors, service providers, sublicensees, or subcontractors (collectively, "Representatives") information about its business affairs, products, services, confidential intellectual property, trade secrets, third-party confidential information and other sensitive or proprietary information, whether orally or in visual, written, electronic, or other form or media, and whether or not marked, designated, or otherwise identified as "confidential" (collectively, "Confidential Information"). Confidential Information shall not include information that, at the time of disclosure: (i) is or becomes generally available to the public other than as a result of any breach of this Section by the

Recipient or any of its Representatives; (ii) is obtained by the Recipient or its Representatives on a non-confidential basis from a third-party that was not legally or contractually restricted from disclosing such information; (iii) was in the Recipient's or its Representatives' possession prior to disclosure by the Discloser hereunder; (iv) was or is independently developed by the Recipient or its Representatives without using any of the Discloser's Confidential Information; (v) is classified as CPNI in accordance with Section 12 of these Terms; or (vi) is required to be disclosed under applicable federal, state, or local law, regulation, or a valid order issued by a court or governmental agency of competent jurisdiction. The Recipient shall: (A) protect and safeguard the confidentiality of the Discloser's Confidential Information with at least the same degree of care as the Recipient would protect its own Confidential Information, but in no event with less than a commercially reasonable degree of care; (B) not use the Discloser's Confidential Information, or permit it to be accessed or used, for any purpose other than to perform its obligations under these Terms or any SOA; and (C) not disclose any such Confidential Information to any person or entity, except to the Recipient's Representatives who need to know the Confidential Information to assist the Recipient, or act on its behalf, to exercise its rights or perform its obligations under these Terms or a SOA. The Recipient shall be responsible for any breach of this Section caused by any of its Representatives. Confidential Information, including all copies, shall remain the property of the Discloser. Upon written request, the Recipient will, within twenty (20) days, return or destroy all Confidential Information as directed by the Discloser, and will certify in writing within ten (10) days of written request that it has satisfied its obligations under this Section. In addition to all other remedies available at law, the Discloser shall be entitled to injunctive and other equitable relief as a remedy for any breach or threatened breach of this Section.

14. Limited Warranty

(a) TitanNGN warrants to Customer that it shall perform the Services using personnel of required, skill, experience, and qualifications and in a professional and workmanlike manner in accordance with generally recognized industry standards for similar services. TitanNGN will use commercially reasonable efforts to re-perform any Services not meeting this limited warranty promptly following written notice from Customer. Except as otherwise provided in an applicable SOA, Services will be deemed accepted when performed. TitanNGN does not warrant products, equipment, hardware, or software not manufactured or owned by TitanNGN, but will, to the extent permitted, assign to Customer any warranties given to TitanNGN by the applicable vendor(s).

(b) EXCEPT AS EXPRESSLY PROVIDED HEREIN, TITANNGN MAKES NO EXPRESS OR IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NONINFRINGEMENT. THE REMEDY STATED ABOVE IS CUSTOMER'S SOLE REMEDY FOR A BREACH OF WARRANTY. TITANNGN EXPRESSLY DISCLAIMS ANY REPRESENTATION OR WARRANTY ABOUT THE ACCURACY OR CONDITION OF DATA OR THAT THE SERVICES OR RELATED SYSTEMS WILL OPERATE UNINTERRUPTED OR ERROR-FREE.

15. Limitation of Liability

(a) NEITHER PARTY WILL BE LIABLE TO THE OTHER FOR ANY INDIRECT, SPECIAL, CONSEQUENTIAL, INCIDENTAL, OR PUNITIVE DAMAGES, INCLUDING WITHOUT LIMITATION, COST OF COVER.

(b) TITANNGN'S ENTIRE AGGREGATE LIABILITY FOR ANY CLAIM RELATING TO THE SERVICES, THESE TERMS, OR ANY SOA WILL BE LIMITED TO AN AMOUNT EQUAL TO THE FEES PAID BY CUSTOMER FOR THE

APPLICABLE SERVICES IN THE ONE (1) MONTH IMMEDIATELY PRECEDING THE DATE OF THE RELEVANT CLAIM.

(c) ALL OF THE FOREGOING LIMITATIONS OF LIABILITY WILL APPLY WHETHER THE APPLICABLE CLAIM IS BASED ON LOST GOODWILL, LOST PROFITS, LOSS OF USE OR PERFORMANCE OF ANY PRODUCTS, SERVICES, OR OTHER PROPERTY, LOSS OR IMPAIRMENT OF DATA OR SOFTWARE, OR OTHERWISE, AND WHETHER THE APPLICABLE CLAIM ARISES OUT OF BREACH OF EXPRESS OR IMPLIED WARRANTY, CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT PRODUCT LIABILITY, OR OTHERWISE, REGARDLESS OF WHETHER SUCH PARTY HAS BEEN NOTIFIED OF THE POSSIBILITY OF SUCH DAMAGES OR IF SUCH DAMAGES WERE REASONABLY FORESEEABLE.

(d) THE FOREGOING LIMITATIONS OF LIABILITY SHALL NOT APPLY FOR CLAIMS RELATING TO VIOLATIONS OF TITANNGN'S INTELLECTUAL PROPERTY RIGHTS, INCLUDING BUT NOT LIMITED TO INTELLECTUAL PROPERTY RIGHTS RESPECTING SOFTWARE.

(e) THE PARTIES' OBLIGATIONS IN THE SECTIONS TITLED "CONFIDENTIALITY" AND "INDEMNIFICATION" MAY BE FURTHER LIMITED BY APPLICABLE FEDERAL, STATE, OR LOCAL LAW.

16. Indemnification

Subject to the terms and conditions set forth in Section 14 (Limited Warranty) and Section 15 (Limitation of Liability), each party (the "Indemnifying Party") agrees to indemnify and hold harmless the other party and its respective Representatives (collectively, the "Indemnified Party") from and against any and all third-party claims of loss, damage, liability, costs, and expenses (including reasonable attorneys' fees) for physical injury or death or damage to property, to the extent caused by the Indemnifying Party's gross negligence or willful misconduct.

In addition, Customer agrees to indemnify and hold harmless TitanNGN and its Representatives from and against any and all third-party claims (including claims by Customer's customers) of loss, damage, liability, costs, and expenses (including reasonable attorneys' fees) of any kind to the extent caused by Customer's breach of these Terms, any applicable SOA, or by Customer's breach of any contractual obligation owed to such third party.

If the Indemnifying Party acknowledges and accepts its indemnification obligations in writing, the Indemnifying Party shall have the right to conduct the defense of the applicable claim and all negotiations for settlement or compromise, provided that such defense does not materially prejudice the Indemnified Party or require the Indemnified Party to admit fault or pay any amount. The Indemnified Party may, at its own expense, participate in the defense of any such proceeding through counsel of its choosing.

17. Prohibited Usage

Customer agrees not to use the Services, or permit the Services to be used, for any illegal activity. Customer is responsible for all use and misuse of the Services, with or without Customer's knowledge or consent. Customer shall not use the Services to disseminate any materials that TitanNGN, in its sole discretion, deems offensive or inappropriate, including materials that violate the rights of other parties, are obscene or pornographic, or that advocate hatred of or violence against any person or group. Customer shall immediately cease any such dissemination upon demand by TitanNGN.

Customer shall not disclose any login names, passwords, or other security devices provided by TitanNGN to any other person or entity, or allow use of the Services by or for the benefit of any other person or entity, including through resale or redistribution of the Services for profit or otherwise.

Customer shall comply with any reasonable usage policies or rules imposed by TitanNGN following notice thereof.

Customer agrees not to use the Services in connection with any criminal activity or conduct constituting tortious activity. Customer agrees not to use the Services to distribute unsolicited commercial email or to terminate unsolicited voice calls (UCE/SPAM). TitanNGN may immediately terminate, without prior notice, any SOA and all Services upon Customer's violation of this Section.

18. Governing Law; Venue

These Terms, any SOA, and all acts, transactions, rights, and obligations arising hereunder shall be governed by and construed in accordance with the laws of the State of Florida, without giving effect to principles of conflicts of law. All disputes arising under or relating to these Terms or any SOA shall be resolved exclusively in the federal or state courts located in Allegheny County, Pennsylvania. Each party consents to the personal jurisdiction and exclusive venue of those courts for such purpose.

19. Assignment

These Terms shall be binding on the successors and permitted assigns of both parties. Customer may not assign, delegate, or transfer its rights or obligations under these Terms or any SOA without TitanNGN's prior written consent. TitanNGN may assign these Terms and any SOA to any present or future affiliate, parent, successor, or acquirer of TitanNGN or White Label Communications, LLC, without Customer's consent.

20. Force Majeure

TitanNGN shall not be liable for any delay in performance directly or indirectly caused by or resulting from acts of God, fire, flood, accident, riot, war, governmental action or intervention, embargoes, strikes, labor difficulties, equipment failure, late delivery by suppliers, or other circumstances beyond TitanNGN's reasonable control.

21. Entire Agreement; Amendment; Waiver

These Terms, together with any applicable SOA and SLA, set forth the entire understanding between the parties with respect to the subject matter hereof and supersede all prior understandings, representations, and oral arrangements relating thereto. No amendment or modification of these Terms shall be effective unless made in writing and executed by an authorized officer of TitanNGN. The waiver by either party of any term or condition of these Terms at any time shall not be construed as a waiver of that or any other term or condition at any other time.

TitanNGN reserves the right to update or modify these Terms at any time. Updated Terms will be posted to the TitanNGN website and will be provided to Customers via written notice at least thirty (30) days prior to the effective date of any material modification. Continued use of the Services following the effective date of any modification constitutes Customer's acceptance of the modified Terms.

22. Service Order Agreement; Order of Precedence

These Terms apply to all Services provided by TitanNGN. The specific services selected by Customer, pricing, contract duration, and any customer-specific terms are set forth in the

applicable SOA, which is a separate document executed by the parties for each customer engagement. In the event of any conflict or inconsistency between these Terms and an SOA, the SOA shall govern with respect to the specific subject matter addressed therein, and these Terms shall govern all other matters.

23. Notices

All notices required or permitted under these Terms shall be in writing and delivered: (i) by certified mail, return receipt requested; (ii) by a nationally recognized overnight courier; or (iii) by such electronic means as TitanNGN expressly approves in writing. Notices to TitanNGN shall be addressed to:

White Label Communications, LLC d/b/a TitanNGN
710 Springdale Drive
Exton, PA 19341

or such other address as TitanNGN may designate by notice. Notices to Customer shall be addressed to the address set forth in the applicable SOA.

24. Regulatory Compliance; Additional Notices

TitanNGN's Services are subject to regulation by the FCC and may be subject to regulation by applicable state public utility or telecommunications commissions. These Terms are intended to comply with applicable regulatory requirements. In the event any regulatory requirement conflicts with or supersedes any provision of these Terms or an SOA, the applicable regulatory requirement shall control.

To the extent required by applicable FCC rules or other regulations, TitanNGN may supplement these Terms with additional regulatory disclosures or customer notifications. Any such supplemental notices will be provided to Customer in writing and, where required, will be posted to TitanNGN's website.

TitanNGN is a registered trade name of White Label Communications, LLC.

All billing and payment obligations are owed to and enforceable by White Label Communications, LLC.

White Label Communications, LLC d/b/a TitanNGN | 710 Springdale Dr., Exton, PA 19341 | <https://www.titanngn.com>